

- ORDERING INFORMATION -

We are a **Mail-Order Business Only** and do not have a store front. If you wish to drop in to pick up your package, please call first and let us know and we will make any arrangements to accommodate you.

- Hours of Operation -

MONDAY TO FRIDAY
September 1 to May 15
9:00 a.m.-6:00 p.m. CST
December 22 - January 2
Closed Christmas Holidays
May 15 to August 31
Phone Order Desk Closed
Closed all Canadian Holidays

- Taxes -

PST: Ontario Trappers with valid licence are PST exempt on steel traps, snares/cables, skinning knives and snowshoes. All other merchandise is taxed at 8%.

All other Canadian Provinces do not pay PST on any merchandise.

GST/HST: GST/HST is payable on all merchandise including shipping costs. Exceptions are Government agencies with valid tax cards and merchandise sent to Reserve Post Office ONLY.

- How to Order -

Fax: 1-807-486-1300
Mail: use order form (page 16)
Email: ramconct@vianet.ca
Phone Toll Free: 1-877-820-6202
Web Address: www.ramconnection.com

- How to Stay on Our Mailing List -

We update our catalogue and mailing list every two years. To be sure to stay on our mailing list and to get a free catalogue all you have to do is order from us once during that two year period.

1. Your orders will always be handled in a polite and accurate manner.
2. We accept and welcome both VISA and Master Card and have no service charge for using them.
3. We do not accept COD orders on AIR STAGE destinations.
4. When ordering by mail or fax, please list a phone number or a way we can get a hold of you if we have any questions.
5. If you have any questions about anything, please give us a call.
6. Please use our Toll Free Order number for **ORDERS ONLY**. This way we can keep our prices competitive on our merchandise.

- Government or Large Orders-

Please contact us! We deal with all company tenders, government, First Nation and large orders. Discounts available. Give us a call.

- U.S. Orders-

All orders going to the United States are mailed from Fort Frances, Ontario, Canada. Customer is charged the exact postage. Packages are sent by Canada Post.

REMEMBER: Catalogue is in Canadian Dollars. Not sure what the price is in U.S. dollars? Give us a call.

- Shipping & Handling -

We ship your order **FAST**. If there are any concerns that will delay the shipping of your order we will notify you. We have a contract with Canada Post and guarantee our lowest price possible on shipping costs.

- Overseas Orders -

All overseas orders will be sent by surface mail through Canada Post unless otherwise specified. Exact Postage charges will apply. Please call, fax or email for your final cost if required.

We accept Visa and Master Card orders only. Currency conversion will show on your credit card statement.